

United Way of Story County



**2-1-1**™

*Get Connected. Get Answers.*

Easy, Free,  
Confidential Help.

**DIAL  
2-1-1**

24 hours a day,  
7 days a week.

For Emergencies, Dial 911

**United  
Way**



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# Need non-emergency help?

Are you unsure of how to find services to help a family member, a friend or yourself?

Make 2-1-1 your **first call** when you have a question, problem or don't know where to turn.

## **2-1-1 is where you start**

Whether you need to find after-school care, counseling, care for an aging parent, food for your family or help in making ends meet.

United Way's 2-1-1 provides **confidential, easy-to-use and free access** to information you need.

## **When to use 2-1-1**

Call 2-1-1 anytime you need **non-emergency help**, or if you want to offer help as a volunteer in your community.

## **When to use 911**

Call 911 when you need immediate fire, police or emergency assistance.

## **Dial 2-1-1**

You'll be connected with a trained, professional specialist who is ready to help find answers **24 hours a day, 7 days a week.**

**Visit United Way's 2-1-1 online at [www.211iowa.org](http://www.211iowa.org).**

